



# Order Form

## Order by Mail

The Little Tikes Company  
Early Childhood Sales—DTC  
2180 Barlow Rd.  
Hudson, OH 44236

## Order by Fax 1-866-416-4218

Fax your completed order form to 1-866-416-4218.

## Order Online

www.littletikeschildcare.com  
Place an order 24 hours a day, 7 days a week.

## Order by Phone 1-866-416-4217

with a Credit Card. Press option 1.  
6am-9pm EST., M-F

## Order by Phone 1-866-416-4217

with Business eCheck by phone. Press option 2.  
8am-5pm EST., M-F

Purchases may be made using VISA, MasterCard, American Express, Discover, Certified Check, Business Check, Money Order or Purchase Order (no personal checks). If you are submitting a purchase order, please call 1-800-321-4424 ext. 3016 or ext. 3232 to apply to be set up with an account first, 8am-5pm EST, Monday-Friday. The Little Tikes Company (Little Tikes) is an MGA Entertainment Inc. company. For this reason, the charge on your credit card and/or the invoices you receive may appear to be from MGA Entertainment and not Little Tikes.

### BILL TO: (please print) \*All individual orders must be accompanied by payment or credit card information.

Organization		Date
Your Name		Catalog Code <small>(located on back cover of catalog)</small>
Address		
City	State	Zip
Telephone (       )		E-mail
<input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express <input type="checkbox"/> Discover <input type="checkbox"/> Business eCheck		
<input type="checkbox"/> Purchase Order (you must be set up as an account) <input type="checkbox"/> Money Order, Certified Check, Business Check (enclosed - payable to Little Tikes)		
<b>Credit Card Info</b>		<b>Business Check Info</b> (Sorry, no personal checks)
Card #		Bank Routing #
Expiration Date	Security Code* <small>The security code is the last 3 digit number printed on the back of your VISA, MasterCard or Discover Card and a 4 digit number printed on the front of your American Express Card.</small>	Checking Account #
Name on Card		Name on Business Check
Signature		

### SHIP TO (if different from Bill To): (please print)

Organization	
Your Name	
Address	
City	State      Zip
Telephone (       )	E-mail

See catalog page for product specifications, or visit our website at [www.littletikeschildcare.com](http://www.littletikeschildcare.com)





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## HOW TO ORDER

### Order by Mail

The Little Tikes Company  
Early Childhood Sales—DTC  
2180 Barlow Rd.  
Hudson, OH 44236

### Order Online [www.littletikeschildcare.com](http://www.littletikeschildcare.com)

Place an order 24 hours a day, 7 days a week.  
Upon placing an order online, you will receive e-mail confirmation that your order has been processed. Once shipped, you will receive a second e-mail with tracking information so you can track your shipment's progress all the way to your facility.

### Order By Phone 1-866-416-4217

with a Credit Card. Press option 1. 6:00 a.m. to 9:00 p.m. EST, Monday–Friday.

### Order By Phone 1-866-416-4217

with a Business Check by phone. Press option 2. 8:00 a.m. to 5:00 p.m. EST, Monday–Friday.

### Order By Fax 1-866-416-4218

Fax your completed order form with credit card information or Business Check information to process your order. Please include shipping address and phone number.

### Payment Options



Payment may be made by Visa, MasterCard, American Express, Discover Card, money order, business check, certified check by mail or business eCheck by phone, certified check, or purchase order. Please make checks payable to: Little Tikes. We do not accept personal checks or COD's. For information on quotes for grant processing or purchase orders, contact 1-800-321-4424 ext. 3016 or 3232, 8am-5pm EST Monday–Friday. Please note, you must first be approved by our organization and then set up as an account to submit a purchase order.

### Sales Tax

Sales tax is only assessed on orders shipped to the following states: CA, GA, IL, IN, MI, MN, MO, NC, NJ, NY, OH, PA. A tax-exempt certificate must be mailed or faxed with your order as proof of exemption for these states. All other states do not need to pay a sales tax.

### Pricing, Availability & Shipping

The prices, availability, additional freight charges and product specifications featured in this catalog are subject to change without notice. All prices listed in US Dollars.

### Consumer Service

Contact us at [consumer.service@mgae.com](mailto:consumer.service@mgae.com) or call toll-free at 1-800-321-0183 Monday through Friday, 8:00 a.m.–5:00 p.m. Eastern Standard Time.

### Return Policy

All sales are **final** outside of the warranty policy.

### Shortage and/or Damaged Deliveries

Please call 1-800-321-4424 ext. 3016 or ext. 3232 to report any shipments that are incomplete (missing boxes) and/or damaged due to shipping. Please have your order number ready. When possible, please sign the bill of lading indicating the shortage or damage.

### Missing Parts and/or Defective Products

Please call our consumer service department M-F, 8:00 a.m. - 5:00 p.m. EST at 1-800-321-0183 to report any products that are missing parts or are defective due to manufacturing. If you need to report damage due to shipping, see above (Shortage and/or Damaged Deliveries).

## IMPORTANT SAFETY NOTICE

The products in this catalog are suitable for the childcare environment.

### WARNING

Falls onto hard surfaces could result in head or other serious injuries.

Never put climb-on play equipment or other playground type equipment on concrete, asphalt, packed earth, wood or other hard surfaces.

Carpet over hard floors may not prevent injuries.





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## SHIPPING CHARGES

Within the 48 U.S. contiguous states, we ship most orders to arrive in 5–10 business days. Orders shipping by truck typically arrive in 14–21 business days. If you are shipping to Alaska or Hawaii orders ship via air freight only. Shipping costs for Alaska and Hawaii are available online or via our 1-800-321-4424 ext. 3016 or 3232 phone number. Sorry, no truck shipments to Alaska or Hawaii. Sorry we cannot ship to APO, FPO or PO Boxes.

### Standard Shipping Table (48 U.S. contiguous states only)

Use this table to estimate your standard shipping charges based on your product subtotal (before tax). Certain oversize items will incur an additional fee and will be noted in the product description. Priority and Express shipping will also incur an additional fee. *\*Please include Standard Shipping and any additional freight charges on your order.*

SUBTOTAL	SHIPPING
Up to \$14 <sup>99</sup>	\$6 <sup>95</sup>
\$15 to \$39 <sup>99</sup>	\$10 <sup>95</sup>
\$40 to \$79 <sup>99</sup>	\$19 <sup>95</sup>
\$80 to \$119 <sup>99</sup>	\$25 <sup>95</sup>
\$120 to \$149 <sup>99</sup>	\$28 <sup>95</sup>
\$150 to \$179 <sup>99</sup>	\$30 <sup>95</sup>
\$180 to \$249 <sup>99</sup>	\$35 <sup>95</sup>
\$250 to \$499 <sup>99</sup>	\$40 <sup>95</sup>
\$500 and over	\$49 <sup>95</sup>

### Additional freight charges



Look for these symbols throughout the catalog. Items with these symbols are large or heavy and cost more to ship, therefore these items have an additional freight charge listed in parenthesis (\$) after the item's price. Please add this amount to the standard shipping charge listed in the table at the left.

### Truck Symbol

Products with the truck symbol ( ) require shipment via truck. A freight company will contact you in advance to schedule a delivery date and time. For this reason, be sure to include a phone number with your order. You must be present to receive the delivery and sign the bill of lading. For any product or delivery discrepancies it is important to sign the bill of lading accordingly and contact Little Tikes at 1-800-321-4424 ext. 3016 or ext. 3232. Please note that the freight company is contracted to deliver only to the end of their truck at your address (unless otherwise noted on individual products). They cannot provide delivery off of the truck and away from the curb as part of their service. For this reason, especially for oversized items, we recommend that you have help to move the item to its final location.

Orders with multiple items may arrive under separate tracking numbers and/or in separate boxes. Product packaging may not reveal its contents.

Back orders will be shipped upon availability. Please contact Little Tikes if you want to cancel backorders. If you refuse delivery of a shipment, you will be credited for the purchase price less all shipping charges.

**Want to save on shipping?** If you live in Northeast Ohio or within driving distance you can pick up your order from our Distribution Center in Hudson, OH and save on all shipping and handling charges. Select our Local Pickup option when you are checking out.

## LIMITED WARRANTY

The Little Tikes Company makes fun, high quality children's products. We warrant to the original purchaser that this product is free of defects in materials or workmanship three (3) months for childcare or commercial purchasers from the date of purchase (dated sales receipt is required for proof of purchase).

At the sole election of The Little Tikes Company, the only remedies available under this warranty will be either replacement of the defective part of the product, or a refund of the purchase price of the product.

This warranty is valid only if the product has been assembled and maintained per the instructions. This warranty does not cover abuse, accident, cosmetic issues such as fading or scratches from normal wear, or any other cause not arising from defects in material and workmanship

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.